

GIVING CLINICAL DOCUMENTATION SPECIALISTS THE KNOW HOW



Nuance ICD-10 Educational Services

ICD-10 transitional documentation education

Pay it forward (but do it smartly). Certainly, clinical documentation specialists need to know as much as possible about ICD-10 if they are going to successfully assist physicians successfully document care under the new coding paradigm. Getting up to speed with ICD-10 will play a key role in helping their organizations succeed.

Even though clinical documentation specialists don't need to know "how to code", they do need to know how to help physicians consistently produce high quality clinical documentation—which, in turn, helps coders assign the most appropriate codes—which, in turn, will help organizations succeed under the complex ICD-10 system.

NUANCE'S ICD-10 DOCUMENTATION EDUCATION

This is where Nuance comes in. The ICD-10 Clinical Documentation Specialist Transitional Documentation Education program is designed to help clinical documentation specialists dig deep and go way beyond the basics—assimilating the knowledge that will truly enable them to help physicians document care. The program is specifically designed for advanced clinical documentation specialists who need to learn the intricate ins-and-outs of ICD-10 documentation requirements related to diagnoses and procedures.

Through this innovative initiative, we are providing documentation specialists exactly what they need to fine-tune their key role in the game. More specifically, we educate clinical documentation specialists to help physicians ensure

KEY FEATURES

- Both diagnostic and procedural training for better document management
- On-site and web-based blended learning environment
- Education drills down on understanding what physicians really need to know for documentation, helping CDI specialists monitor and manage physician education more effectively
- Over 20 years of Clinical Documentation improvement experience

that their documentation accurately reflects the care provided to patients; accurately captures compliant documentation language and severity levels. When documentation specialists lend this kind of expertise, stronger clinical documentation-specialist/physician relationships are bound to be built and the organization's Case Mix Index is reflected appropriately based on the documentation.

Our on-site and web-based blended learning environment makes it possible to efficiently and effectively provide education and training to healthcare organizations. The e-learning education module hones in on the application of the ICD-10 clinical documentation requirements necessary to support ICD-10 code assignments. This documentation education provides the clinical documentation specialist with knowledge required for the transition to ICD-10. Best of all, the education ultimately helps clinical documentation specialists assist physicians more effectively—not only on October 1, 2014, but well into the future.

To complement our web-based education modules, we also offer instructor-led sessions, designed to provide participants with access to our AHIMA-approved trainers & clinical experts. These head-of-the-class subject matter experts provide an intensive review of content covered in the documentation modules. As another option, our clinical and AHIMA-approved ICD-10 trainers are available to come to your facility and work up-close and personal with your clinical documentation specialists to lend practical insight and address questions.

THE NUANCE APPROACH TO ICD-10 DOCUMENTATION EDUCATION

We start by ensuring clinical documentation specialists really understand what physicians need to know—and what they need to do—to optimally document care.

Our educational program specifically provides clinical documentation specialists with:

- A full range of major diagnostic category education to ensure ICD-10 transition success
- Both ICD-10 diagnostic and procedural training for better document management
- Clinical documentation expertise emanating from Nuance's two decades of industry leadership

In addition, we have structured our clinical documentation specialist education by major diagnostic category, where each module includes the following:

- Documentation inclusion and exclusion notes
- Documentation requirements for both diagnoses and procedures
- Case studies and application examples
- MDC summary for ease of review
- ICD-10 documentation quick tips

The end result of all this highly specialized education: your clinical documentation specialists can monitor and manage physicians' clinical documentation more effectively and, in the process, strengthen the clinical documentation specialist/physician relationship. In the final analysis, it can all add up to better documentation, better coding—and better results.

ABOUT NUANCE COMMUNICATIONS

Nuance Communications, Inc. is the market leader in creating clinical understanding solutions that drive smart, efficient decisions across healthcare. As the largest clinical documentation provider in the U.S., Nuance provides intelligent systems and services that improve the entire clinical documentation process—from the capture of the complete patient record to clinical documentation improvement, coding, compliance and appropriate reimbursement. More than 500,000 physicians and 10,000 healthcare facilities worldwide leverage Nuance's award-winning, voice-enabled clinical documentation and analytics solutions to support the physician in any clinical workflow and on any device.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please call 800-447-7749 or visit www.nuance.com/healthcare.